



AGREEMENT FOR WASTEWATER UTILITY SERVICE

Customer Name(s): _____

Service Address: _____, Corrales, New Mexico

I (We) (hereinafter referred to as “Customer”) have applied for wastewater utility service from the Village of Corrales (the “Village”) at the service address shown above. In connection with that application, Customer agrees with the Village as follows:

I. Acknowledgments.

1. The Village has received Customer’s application for service, which appears to be complete. The Village will promptly advise Customer if any additional information is needed to process the application.

2. Customer acknowledges that Customer has received copies of the following materials prepared by Orenco Systems, Inc., manufacturer of STEP (Septic Tank Effluent Pumping) system components supplied by the Village:

- Homeowner’s Manual (for Onsite Wastewater Collection & Treatment Systems)
- STEP System Troubleshooting
- Pump Troubleshooting Tips
- Control Panel Troubleshooting

An installation manual for Orenco Systems’ “ProSTEP” effluent pump package, similar but not identical to the STEP system used by the Village, is available from the Village on request.

II. Obligations of the Customer.

1. Customer recognizes that the Village’s wastewater utility system is a pressurized STEP system which collects and transports liquids but is not designed to collect or transport solid materials. Customer will not deliberately introduce solid materials into the system.

2. Customer will install, or will hire a contractor to install, the wastewater utility connection from Customer’s property to the wastewater connection point designated by the Village, according to the design that Customer has supplied to the Village. Customer will advise the Village at least three (3) business days in advance of the date when the connection will be made.

3. Customer will be the owner of the wastewater utility connection from Customer’s property to the point where it connects with the Village’s main wastewater line under Corrales Road, and Customer will be responsible for continuing maintenance and repair (if necessary) of the wastewater utility connection, including:

- a. Septic tank maintenance and pumping of the septic tank often enough to avoid overflow of solids. Pumping at least once every three (3) years is recommended for household systems. More frequent pumping may be required for commercial systems.
 - b. Regular cleaning of filters in the STEP pump basin and (if installed) at the septic tank. Cleaning may be required as often as once per month, depending on the amount of solid material flowing into or through the septic tank.
 - c. Regular cleaning of grease traps or sand traps, if any (commercial installations).
 - d. Electrical power to operate the STEP pump and the control panel.
 - e. Maintenance and repair or replacement (if necessary) of all wastewater utility connection system components from the building to the service connection point at the street.
 - f. Responding appropriately to any system alarm, addressing and correcting the condition causing the alarm.
4. Customer agrees to timely pay all amounts properly billed and owed to the Village for wastewater utility service.

III. Obligations of the Village.

1. The Village will operate and maintain the wastewater utility collection system (the sewer system under Corrales Road) and will provide continuous service for wastewater collection at all times, except in case of emergency or if a brief interruption of service is necessary to accommodate maintenance or repairs. If such a service interruption should become necessary, the Village will provide advance notice to the maximum extent possible.
2. The Village will be entirely responsible for delivery of wastewater to the Albuquerque Bernalillo County Water Utility Authority for treatment and disposal.
3. The Village will invoice Customer monthly for wastewater utility service, at the current rates established by resolution or ordinance of the Village's governing body.

IV. Term.

This Agreement shall be effective immediately upon its execution by the parties and will remain in effect for so long as Customer continues to receive wastewater utility services from the Village at the service address.

V. Contact Information.

1. While Customer is responsible for installation, maintenance and repair (if needed) of the service connection from Customer's building to the street, including pipes, septic tank, STEP pump, pump basin, and control unit, the Village will to the extent reasonably possible provide consultation and advice regarding any problems with the wastewater utility connection. Questions and requests may be directed to: Village Administrator, 4324 Corrales Road, Corrales, New Mexico 87048; 505-897-0502.

2. Technical questions regarding Orenco equipment may be directed to: Orenco Systems, Inc., 814 Airway Ave., Sutherlin, Oregon 97479; 800-348-9843 or 541-459-4449; www.orenco.com. The Village assumes no responsibility or liability for any information or advice provided by Orenco.

VI. Other Considerations.

1. If Customer sells or transfers the property served by the wastewater utility system to a new owner, Customer will promptly advise the Village of the new owner's name, address, telephone number, and e-mail address (if available). Customer will remain responsible for Village wastewater service until the new owner establishes an account with the Village.

2. Customer will promptly advise the Village of any change in use of the property that could affect the volume or nature (chemical or physical) of wastewater discharged from the property.

I (WE) AGREE TO THE FOREGOING TERMS OF SERVICE.

CUSTOMER(S):

Signature

Printed Name

Signature

Printed Name

Mailing address (billing and notices): _____

AUTHORIZED VILLAGE REPRESENTATIVE:

Signature

Date: _____

Title: _____